

Quality Policy

Spiral UK is committed to providing the highest possible quality and reliability of services and products in line with regulatory and contractual obligations to our clients and is committed to continuous improvement in quality with the goal of meeting or exceeding our clients expectations.

To achieve the above, Spiral UK will:-

- Design, manufacture and install staircase systems to a high standard of finish, whilst meeting all the required regulations.
- Identify the necessary resources to meet the customer design specifications with wider consideration to health, safety, the environment and interested parties.
- Monitor customer satisfaction and other performance improvement initiatives in line with these policies objectives.
- Motivate and encourage inclusion of technical and administration employees and suppliers at all appropriate levels.
- Improve quality and company performance through continuous review.
- Maintain a committed Quality Management System to ISO 9001:2015.

Mr E Nicholls

A handwritten signature in blue ink, appearing to read 'E. Nicholls'.

MD